

WIC (Women, Infants, & Children's Supplemental Food Program)

This program is available to pregnant women, a mother of a newborn baby under 6 months of age, or breastfeeding your baby under 1 year of age. Also available to infants and children younger than 5 years old.

Provides food package vouchers good for such products as cereals, juices, milk, eggs, cheese, dried beans, peanut butter, and infant formula.

Representatives are available at E. A. Conway Medical Center from 8 a.m. - 4:30 p.m. Monday - Friday.

WIC Information: (318) 330-7711

Kid-Med

Services: Complete physical exam
Dental Exam
Vision and Hearing Checkups
Blood and Urine Test
Sickle Cell Anemia Test
Health Education
Eyeglasses and Hearing Aids
And more

Services for children under 21 years of age and receive a monthly Medicaid card.

Family Practice Kid-Med Information:
(318) 330-7600

Pediatric Clinic Kid-Med Information:
(318) 330-7173

FOR MORE INFORMATION?

Eligibility Information: (318) 330-7186

Medical Assistance Program (MAP)

Determines **Medicaid Eligibility** for both inpatients and outpatients at E. A. Conway Medical Center. Hours are 8 a.m.—4:30 p.m. Monday-Friday.

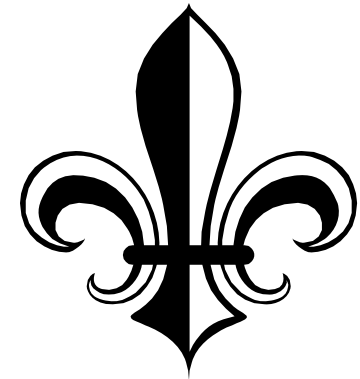
MAP Information:

OB patients: (318) 330-7354

Other patients: (318) 330-7241

LSUHSC- SHREVEPORT

E. A. CONWAY MEDICAL CENTER MONROE



E. A. CONWAY MEDICAL CENTER
4864 JACKSON STREET
PO BOX 1881
MONROE, LA 71210

Tel: (318) 330-7000

What is E. A. Conway Medical Center?

E. A. Conway Medical Center is a general acute care hospital and clinics operated by the LSU Health Sciences Center-Shreveport.

Can Anyone Use the Services of E. A. Conway Medical Center?

- Yes, anyone, regardless of income can use the services offered at this facility.
- If you are a Louisiana resident and would like to make an application for free care, the registration staff can assist with this process. A Medicaid Assistance Program office is located onsite for Medicaid application.
- For non-Louisiana residents, a deposit paid prior to receiving services will be required for non-emergent services.

Will I Have to Pay for Services?

- E. A. Conway Medical Center accepts Medicare, Medicaid, and most major insurance plans. If you have deductibles, co-pays, or uncovered services, you will be responsible for payment of these balances. E. A. Conway Medical Center offers several ways to pay for your portion of any services which have a balance after insurance has paid.
- If you are a legal resident of Louisiana and your family income is below the guidelines set by the state, you may be eligible to have your medical services covered at no cost to you. State law requires that any insurance coverage must be filed before any free care benefits may begin. If you do not have insurance and meet the state's guidelines, you may not be billed for services. Patients may apply for free care by submitting required documentation for Louisiana residency and total family income.
- The deposit for Non-Louisiana Residents can range from \$250 for outpatient services up to \$5,000 for a planned admission.
- Payments can be made by: check, money order, MasterCard, or VISA. The hospital does not accept Discover or American Express.

How Can I See a Physician?

- To see a physician either present to the Emergency Department or call (318) 330-7167 for an appointment. The Emergency Department is staffed with faculty physicians 24 hours a day, 7 days a week.

What Outpatient Services Are Offered At E. A. Conway Medical Center?

Clinic Helpline: (318) 330-7164 - Call for outpatient issues or questions and for medication refills.

*Clinic Appointments:
(318) 330-7167 or 1-800-230-7311

- Ophthalmology (Eye)
- Pediatrics (infants/children up to age 12)
- Internal Medicine
- Orthopaedics
- Urology
- Surgery
- Obstetrics
- Gynecology
- Oncology
- Neurology
- Family Practice Clinic - for appointments call (318) 330-7600. Criteria for accepting new patients is:
 1. Must be under age 18 or
 2. Pregnant or
 3. You are the **spouse, child**, mother, father, brother, or sister of a patient who is already a patient in the Family Practice Clinic.

Many other services such as HIV care, Hypertension care, Diabetes care, Diabetes Foot Clinic, Nutrition education, etc. are provided through one or more of the above clinics.

*Please note that some clinics require a referral.

E. A. Conway Medical Center offers outpatient surgery and endoscopy.

- Appointments are scheduled after evaluation in appropriate clinics.

What Are the Inpatient Services?

Inpatients may receive the following services:

- Obstetrics
- Gynecology
- Pediatrics
- Internal Medicine
- Urology
- Ophthalmology
- Oncology
- Neonatal Intensive Care
- Psychiatry
- Adult & Pediatric Intensive Care
- Surgery
- Nursery
- Orthopaedic

Room Accommodations: Private/Semi-private rooms

Gift Shop: The Ladies' Auxiliary operates a gift shop for the convenience of the patients and visitors. All proceeds are donated to buy hospital equipment.

Other Patient Services:

Patient Representative/Advocate: any patient issues or questions can be addressed by calling (318) 330-7506 and speaking with the Patient Representative/Advocate.

Partners In Wellness: Offers preventive health screening for patients. Screening helps in EARLY detection of breast cancer, cancer in the female reproductive system, and prostate cancer in males.

Pre-register by calling: 1- 800-378-7161
Monday-Friday 8 a.m. - 4:00 p.m.

Medicaid Application: A Medicaid Assistance Program office is located onsite for Medicaid application.